

## Security meets simplicity

One simple change gives you a whole new level of security. Now, you can register an everyday phone number to act as a second layer of security.

## The security you need and want

You can protect your account with the utmost security. You use something you already know, such as your user ID and password, and something you have, such as your phone. Our security system is designed to keep your information secure from the latest intrusion threats. The one-time code sent to your phone acts as a second factor of security that assures only you have access to your account.



### Log in using your account credentials

Log in to the site using your user ID and password.



### Register your phone numbers and email

Add, change, or confirm your email and phone numbers.



### Get the code and verify your identity

Request the one-time code by text or call and enter the code on the page to confirm your identity.



### Designate a trusted device and rest assured

If you're logging in from a trusted device, you can bypass the code verification process for future logins from that device.

## Everyday devices form a second layer of security

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\*Standard messaging and data rates apply.



## Adding a convenient and instant layer of security

At Ascensus Trust, we work hard to ensure your accounts are securely protected. Your everyday devices form a second layer of security.

- ✓ Easy, one-time setup
- ✓ Reliable identity authentication
- ✓ Encrypted communication ensures only authorized users have access
- ✓ Reduced risk of fraud
- ✓ Faster login from trusted devices

# Security brings you peace of mind

Enhanced security for your account helps prevent unauthorized access. The encoded communication of the second factor ensures only you have access, even if a hacker finds your user ID and password. Our service also offers a streamlined login process with trusted devices.

Any of these common actions could put you at risk of having your password stolen:



Using the same password on more than one site.



Downloading software from the internet.



Clicking links in email messages.

When a hacker finds your password, they could lock you out of your account and then do any of the following:



Gain access to your balance and transactions.



Pretend to be you and initiate transactions and withdrawals.



Lock you out of your account by resetting your login credentials.

## FAQs

### What if I don't have a mobile phone?

You can choose to receive the verification code with any standard phone via voice call.

### What if my mobile phone is stolen?

We strongly recommend that you change your account password. This helps prevent others from accessing your account. In addition, work with your phone carrier to disable the lost or stolen phone so a bad actor does not use your phone number to impersonate you.

### How much does this cost?

Ascensus Trust is offering enhanced security free of charge to help protect our clients. Your phone provider may charge messaging, data, or voice rates.

### Can I remove the second layer of security if I no longer want it?

This account protection is not optional and cannot be removed.